



CONDITIONS OF STAY

Thank you for choosing to stay with us and we hope that you enjoy your stay.

By making a booking to stay at our Motel, you agree to be bound by the conditions as set out below:

Room Check-in/Check-out

We have strict adherence to our check-in time of 2:00 pm. Requests for early room access cannot be accommodated.

On the day of your departure, please vacate your room by 10:00 am. Requests for late check-out cannot be accommodated.

Parking

Onsite parking is reserved for in-house guests only. One motor vehicle per room. Please park your vehicle in your allocated parking bay. Additional cars can be parked in neighbouring streets. Trucks, trailers, campervans and motorhomes are not permitted in motel on-site parking bays.

Guest Kitchenette

We do not provide meals; however, complimentary fresh milk and cereal packets are available from the Guest Kitchenette located at ground level next to Room 10. Please check package labelling to ensure you consider any personal food intolerances.

Special Requests

Please advise the Motel in advance should you require a Porta cot, rollaway bed (children aged up to 12 years), or shower chair.

Pet Policy

Pets are not permitted on Motel Property or in guest rooms. Exemption is made for service animals with valid government certification. Guests must provide for bedding and pet needs.

No Smoking Policy

All rooms are designated non-smoking. Smoking cigarettes or tobacco products is not permitted in guest rooms or outside guest room doorways. Evidence of smoking in guest rooms will be subject to our fees and charges. Please use the designated smoking area provided next to Room 1 and ensure all butts are placed in the butt bin located on the wall.

BBQ

Guests undertake to reasonably clean the BBQ and equipment after use and to dispose of all rubbish in the bins provided.

Caution is to be exercised in the operation of the BBQ.

Fees and Charges

Entry to BBM rooms is conditional upon supply of a valid credit card and valid government issued identification.

Please note: A 1% surcharge will be added to every eftpos transaction at point of sale on direct bookings.

If during a guest's stay, and attributable to a guest's or visitors of that room, should any unforeseen expenses/damage become apparent, the guest's credit card will be charged an amount, appropriate to the expense, at a rate determined by the management of the Motel. In addition, until the affected room is fit for future guests, the appropriate nightly rate will be charged to the guest's credit card.

Fees chargeable to a guest account include, and are not limited to:

- Smoking, smoke odour, room degradation (such as vomit, red wine spills, general damage, and any issue sufficient to result in a room being withdrawn from sale for any period of time).
- Stains to bedding and towels resulting from body tanning products.

Multiple Room Bookings / Cancellations

Multiple room bookings (2 or more rooms) will require:

- A 50% non-refundable, non-transferable deposit at the time of booking to secure multiple rooms.
- Cancellations made more than 48 hours prior to arrival: The 50% deposit is forfeited, and no additional charges apply.
- Cancellations made within 48 hours of arrival: A 100% cancellation fee applies to all rooms booked (the initial 50% deposit will be applied toward this total).

Multiple rooms of 5 or more results in the loss of the 100%. Within 48 hours 100%.

Cancellation

Reservations cancelled outside of 48 hours of booked arrival date will not incur a cancellation fee.

Reservations cancelled at/within 48 hours of booked arrival date will result in forfeiture of the applicable one-night stay rate.

Enforcement of Terms & Conditions

Copies of the Terms and Conditions are available at Motel Reception, in each motel room, and website. By making a reservation at the Motel, you agree to be subject to these terms and conditions.

Correction and Changes

The information on the property website may contain errors or inaccuracies and may not be complete or current. We therefore reserve the right to correct any errors, inaccuracies, or omissions and to change or update information at any time without prior notice. Please note that such errors, inaccuracies, omissions, or changes may relate to product description, pricing, and availability.

We apologise for any inconvenience this may cause you.

Our Responsibility

The Motel is not responsible for, or liable for damage, theft, or loss of any personal items, property, or valuables on or at the Motel premises.

The Motel is not responsible for, or liable for, any loss or damage to any personal property, injury, or fatality arising from whatsoever reasons whilst occupying a room or on Motel premises.

Berrima Bakehouse Motel Team